

Software and Documentation FAULT REPORT FORM

This form is to be used for reporting suspected faults in software, or errors of fact within documentation. Use one form per separate problem or no action can be taken. Please check the Release Notice first to ensure it has not already been reported.

PHOTOCOPY FROM THIS MASTER ONE PROBLEM ONLY PER FORM

Problem reported by:

Name _____

Organisation _____

Address _____

Telephone _____ Date _____

Configuration: (where appropriate)

Cambridge Workstation <input type="checkbox"/>	Attachments (where relevant)
Co-Processor <input type="checkbox"/>	Floppy Type: _____
Serial Number: _____	DFS (floppy): v# _____
Pandora version: v# _____	ADFS (Wini): v# _____
Panos version: v# _____	ADFS/32: v# _____
Memory size: _____ Mbyte	NFS (network): v# _____
BBC Microcomputer <input type="checkbox"/>	Other Attachments (specify)
Type (e.g. B, B+): _____	Type (e.g. IEEE) _____
MOS version: v# _____	Version v# _____

Suspected Problem Source:

Operating <input type="checkbox"/>	Panos Utility <input type="checkbox"/>	Bundled <input type="checkbox"/>	Other <input type="checkbox"/>
System	(Editor, Linker,	Language	
(Panos,	Set, . . .)	(Basic, C,	
Pandora)		Fortran, Lisp,	
		Pascal, Asm32	

NAME OF SOFTWARE ITEM: _____

Version number(s) – software: v# _____

Issue number(s) – documentation: i# _____

FOR ACORN USE ONLY

Status:

(For use by SE Admin) FR Ref: _____

Corresponding RN entry: Rn Ref: _____

Received on: Date: ____/____/19 ____

Referred to (1): _____ Date: ____/____/19 ____

(2): _____ Date: ____/____/19 ____

(3): _____ Date: ____/____/19 ____

(4): _____ Date: ____/____/19 ____

Completed (file under FRF Completed):

Approved: _____ Date: ____/____/19 ____

Fault Classification:

(For use by investigator):

Rectification feasible v#/i# _____

Already rectified FR Ref: _____

Already notified

No action possible

No action required In: _____

Problem lies elsewhere

User misunderstanding

Clarification required

Unable to duplicate

Individual reply useful

Investigator's Response: _____

Estimated time to fix: _____ hrs

Investigated by: _____ Date: ____/____/19 ____

Fault Classification:

(For use by Design Authority)

To be rectified in v#/i# _____

No action required

Approved: _____ Date: ____/____/19 ____

(Return copy to Acorn Scientific SE Admin)

Action Carried Out

(For use by Maintainer)

Rectified in v#/i# _____

Carried out by: _____ Date: ____/____/19 ____

(Return to Acorn Scientific SE Admin)

Description of problem

Describe the problem as fully as possible, attaching further sheets and supporting material if appropriate. If the problem is reproducible, please also provide sufficient information to re-generate it (for example a program listing or disc).

Severity of Problem

Please indicate the effect on your work

Not serious Moderate Serious
(no effect) (working around) (holding up work)

